

# Digital Empowerment: Research on the Digital Transformation of Shenzhen's Manufacturing Industry and Collaborative Innovation in the Supply Chain

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**Abstract**—This research delves into the digital transformation of Shenzhen's manufacturing industry and its supply chain collaborative innovation. Shenzhen's manufacturing sector has achieved remarkable scale and industrial structure development but faces challenges such as rising labor costs. Digital transformation and supply chain collaborative innovation are crucial for its sustainable development. Although some progress has been made in digital transformation, issues like talent shortage and data security remain. Supply chain collaborative innovation has improved but still confronts problems like information asymmetry. There is a mutually reinforcing relationship between the two. The study proposes strategies from the perspectives of the government, enterprises, and industry associations. However, the research has limitations in sample size, model construction, and research scope. Future studies can expand the sample, refine the model, and broaden the research scope.

**Keywords**—Shenzhen manufacturing industry, digital transformation, supply chain collaborative innovation, development strategy

## I. INTRODUCTION

### A. Research Background and Significance

Shenzhen, a pioneer in China's reform and opening-up, has, leveraging its unique geographical location and preferential policies, built its manufacturing industry from scratch, growing it into a significant manufacturing base in China and even globally. Over the years, Shenzhen's manufacturing industry has not only expanded in scale but also continuously optimized and upgraded its industrial structure, forming a diversified industrial system dominated by electronic information, advanced equipment manufacturing, new energy, biomedicine, and other sectors [1].

Against the backdrop of profound adjustments in the global economic landscape and the vigorous rise of a new round of scientific and technological revolution, the digital transformation of the manufacturing industry has become an irresistible trend [2]. The widespread application of digital technologies such as the Internet of Things (IoT), big data, artificial intelligence, cloud computing, etc., is reshaping the production models, management methods, and business models of the manufacturing industry. Meanwhile, with the intensifying market competition, the supply chain is no longer a simple upstream-downstream relationship. Instead, enterprises at various nodes achieve resource sharing, complementary advantages, and jointly respond to market changes through collaborative innovation [3]. For Shenzhen's manufacturing industry, digital transformation

and supply chain collaborative innovation are not only crucial paths to adapt to market competition and enhance the core competitiveness of enterprises but also inevitable choices to promote industrial upgrading and achieve high-quality economic development [4].

This research, by deeply analyzing the current situation, problems, and countermeasures of the digital transformation of Shenzhen's manufacturing industry and supply chain collaborative innovation, contributes to enriching the theoretical research on the digital transformation of the manufacturing industry and supply chain collaborative innovation [5]. It provides a basis for the government to formulate industrial policies and offers practical guidance for enterprises to implement digital transformation and supply chain collaborative innovation. It holds significant theoretical and practical significance for promoting the high-quality development of Shenzhen's manufacturing industry and even that of the whole country [6].

### B. Research Objectives and Problem Formulation

This research aims to comprehensively and systematically analyze the current situation, interrelationships, and development strategies of the digital transformation of Shenzhen's manufacturing industry and supply chain collaborative innovation. The specific research objectives include: first, to deeply understand the current situation, models, and paths of the digital transformation of Shenzhen's manufacturing industry, and analyze the problems and challenges it faces during the transformation process; second, to analyze the current situation, models, and effectiveness of supply chain collaborative innovation in Shenzhen's manufacturing industry, and explore the opportunities and challenges it faces; third, to explore the internal connections and interaction mechanisms between the digital transformation of Shenzhen's manufacturing industry and supply chain collaborative innovation; fourth, based on the research results, to propose effective strategies and suggestions to promote the digital transformation of Shenzhen's manufacturing industry and supply chain collaborative innovation [7].

Regarding the above-mentioned research objectives, the following specific questions are raised: What is the current situation of the digital transformation of Shenzhen's manufacturing industry? What are the main models and paths adopted? What problems and challenges does it face during the transformation process? What is the current situation of supply chain collaborative innovation in Shenzhen's manufacturing industry? What are the main collaborative

innovation models? What achievements have been made? What opportunities and challenges does it face? How does digital transformation affect supply chain collaborative innovation in Shenzhen's manufacturing industry? What is the interaction mechanism between the two? How can we promote the digital transformation of Shenzhen's manufacturing industry and supply chain collaborative innovation through policy guidance, enterprises' own efforts, and the promotion of industry associations?

### *C. Research Methods and Innovations*

This research comprehensively applies multiple research methods. The literature research method is used to extensively collect relevant literature on the digital transformation of the manufacturing industry and supply chain collaborative innovation at home and abroad, sort out existing research results, and clarify the theoretical basis and research direction of this study [8]. The case-analysis method selects typical manufacturing enterprises in Shenzhen, such as Huawei, BYD, Foxconn, and DJI, to deeply analyze their practical experiences in digital transformation and supply chain collaborative innovation, and summarize successful practices and inspirations. In some chapters, empirical research methods such as questionnaires and data analysis are used to collect and analyze relevant data on the digital transformation of Shenzhen's manufacturing industry and supply chain collaborative innovation, verify research hypotheses, and reveal the internal relationships between the two.

The innovations of this research are mainly reflected in the following aspects: First, the innovation of the research perspective. By conducting a comprehensive study of Shenzhen's manufacturing industry from the dual perspectives of digital transformation and supply chain collaborative innovation, it makes up for the deficiency of previous studies that mostly focused on a single perspective. Second, the innovation of the research content. It not only analyzes the current situation and problems of the two but also deeply explores the interaction mechanism between them, providing new ideas and methods for promoting the high-quality development of Shenzhen's manufacturing industry. Third, the innovation of the research method. By comprehensively applying multiple research methods and using a variety of data charts such as bar charts, line charts, and pie charts to visually present the research results, the scientific nature and persuasiveness of the research are enhanced.

## **II. BASIS AND LITERATURE REVIEW**

### *A. Theories of Digital Transformation in the Manufacturing Industry*

The digital transformation of the manufacturing industry refers to the use of digital technologies such as the IoT, big data, artificial intelligence, cloud computing, and blockchain to digitally transform the entire process of manufacturing, including research and development, design, production, operation management, and marketing. This aims to achieve automation, intelligence, and flexibility in the production process, and improve the production efficiency, product quality, and innovation ability of enterprises [9].

IoT technology connects physical entities such as production equipment, products, and raw materials to the Internet, enabling real-time data collection, transmission, and sharing, providing a basis for intelligent control of the production process [10]. Big data technology can analyze and mine massive production data, market data, customer data, etc., providing data support for enterprise decision-making and optimizing production processes and supply chain management. The application of artificial intelligence technology in the manufacturing industry, such as intelligent robots, machine learning, and deep learning, can achieve autonomous decision-making in the production process, quality inspection, and predictive maintenance, improving production efficiency and product quality. Cloud computing technology provides enterprises with flexible and efficient computing resources and data storage services, reducing the cost and threshold of enterprise digital transformation. Blockchain technology, through a decentralized and tamper-proof distributed ledger, realizes the sharing of supply chain information and the construction of a trust mechanism, improving the transparency and security of the supply chain.

The impact of digital transformation on the manufacturing industry is multi-faceted. In the production and manufacturing link, it realizes the automation and intelligence of the production process, improves production efficiency and product quality, and reduces production costs. In the operation and management link, through the application of information systems, it realizes the optimized allocation of enterprise resources and the simplification of management processes, improving management efficiency and the scientific nature of decision-making. In the marketing link, by using big data analysis and Internet platforms, it realizes precision marketing and customer relationship management, enhancing customer satisfaction and market competitiveness [11].

### *B. Theories of Supply Chain Collaborative Innovation*

Supply chain collaborative innovation refers to the joint innovation activities carried out by core enterprises and various node enterprises in the supply chain, such as suppliers, manufacturers, distributors, and retailers. Through information sharing, resource integration, and cooperative R & D, they share and coordinate elements such as knowledge, technology, and resources, create new value, and enhance the overall competitiveness of the supply chain [12].

The models of supply chain collaborative innovation mainly include strategic collaboration, tactical collaboration, and operational collaboration. Strategic collaboration means that all node enterprises in the supply chain reach a consensus at the strategic level, jointly formulate the development strategy and goals of the supply chain, and achieve long-term cooperation and win-win results. Tactical collaboration refers to the coordination and cooperation of node enterprises in specific business links such as procurement, production, sales, and logistics to achieve optimized resource allocation and efficient operation of business processes [13]. Operational collaboration means that at the production operation level, node enterprises achieve seamless connection and collaborative operation of the production process through information sharing and technical cooperation.

Supply chain collaborative innovation plays an important role in enhancing supply chain performance. Through collaborative innovation, the response speed of the supply chain can be improved to quickly meet market demands; inventory costs can be reduced, reducing inventory backlogs and capital occupation; the flexibility and risk-resistance ability of the supply chain can be enhanced, improving the stability of the supply chain; and the innovation ability of products and services can be enhanced to meet the diverse needs of customers, enhancing customer satisfaction and loyalty. Relevant theoretical models, such as the supply chain collaboration maturity model, evaluate the maturity of supply chain collaborative innovation from multiple dimensions such as strategic collaboration, information sharing, process collaboration, and performance evaluation, providing guidance for enterprises to improve their supply chain collaborative innovation capabilities [14].

### *C. Analysis of the Current Research Situation at Home and Abroad*

Scholars at home and abroad have conducted extensive and in-depth research on the digital transformation of the manufacturing industry and supply chain collaborative innovation. In terms of the digital transformation of the manufacturing industry, foreign scholars mainly focus on case-analysis of the application of digital technologies in the manufacturing industry, research on transformation paths and strategies, and the impact of digital transformation on enterprise performance and industrial competitiveness. Domestic scholars, combined with the actual situation of China's manufacturing industry, study policy support for digital transformation, problems and challenges faced by enterprises, and the relationship between digital transformation and industrial upgrading.

In terms of supply chain collaborative innovation, foreign scholars mainly study the models, mechanisms, and influencing factors of supply chain collaborative innovation, as well as the impact of collaborative innovation on supply chain performance. Domestic scholars focus on the application practices of supply chain collaborative innovation in different industries, and how to improve supply chain collaborative innovation capabilities through information technology and organizational change.

However, there are still some shortcomings in current research. First, there are few comprehensive studies on the digital transformation of the manufacturing industry and supply chain collaborative innovation in specific regions, lacking targeted analysis of regional industrial characteristics and development needs [15]. Second, in terms of research methods, most studies are mainly based on theoretical analysis and case studies, with relatively insufficient empirical research, and lacking in-depth quantitative analysis of the interaction mechanism between the two. Third, in terms of research content, the research on the collaborative development strategies of digital transformation and supply chain collaborative innovation is not systematic and comprehensive enough, lacking operable policy recommendations and practical guidance.

## **III. ANALYSIS OF THE CURRENT SITUATION OF THE DIGITAL TRANSFORMATION OF SHENZHEN'S MANUFACTURING INDUSTRY**

### *A. Overview of the Development of Shenzhen's Manufacturing Industry*

After years of development, Shenzhen's manufacturing industry has formed a huge industrial scale. In recent years, the industrial added value of Shenzhen's manufacturing industry has continued to grow, accounting for an important proportion in the city's GDP. In terms of the industrial structure, the electronic information industry is the largest pillar industry in Shenzhen's manufacturing industry, covering multiple fields such as computer, communication, and other electronic equipment manufacturing. Enterprises like Huawei and ZTE play important roles in the global communication equipment market. The advanced equipment manufacturing industry has developed rapidly and achieved remarkable results in fields such as robots, CNC machine tools, and new energy vehicles. BYD is at the domestic leading level in new energy vehicle manufacturing. In addition, strategic emerging industries such as new energy, biomedicine, and new materials also show a good development trend.

Shenzhen's manufacturing industry holds an important position in China's manufacturing industry and is an important leader in the innovative development of China's manufacturing industry. It has obvious industrial cluster advantages and a complete industrial chain supporting system, with a large number of high-tech enterprises and innovative small and medium-sized enterprises. However, Shenzhen's manufacturing industry also faces a series of challenges, such as rising labor costs, tight land resources, and intensified market competition. It urgently needs to achieve industrial upgrading and sustainable development through digital transformation.

### *B. Current Situation of the Digital Transformation of Shenzhen's Manufacturing Industry*

The Shenzhen government attaches great importance to the digital transformation of the manufacturing industry and has introduced a series of policy measures to support it. For example, special funds have been set up to subsidize enterprise digital transformation projects; tax preferential policies have been implemented to reduce the cost of enterprise digital transformation; and industrial plans have been formulated to clarify the development direction and key areas of the digital transformation of the manufacturing industry.

Under the guidance of policies, the pace of digital transformation of manufacturing enterprises in Shenzhen has been accelerating. In terms of the application of digital equipment, more and more enterprises are adopting advanced equipment such as automated production lines and industrial robots to improve production efficiency and product quality. In terms of the popularization of information systems, most large-scale enterprises have applied information management systems such as ERP and MES, realizing the information-based management of enterprise resources and real-time monitoring of the production process.

However, enterprises also face some problems during the digital transformation process. First, there is a shortage of technical talents. Digital transformation requires compound talents who understand both the manufacturing industry and digital technologies, and currently, such talents are in short supply. Second, there is insufficient capital investment. Digital transformation requires a large amount of capital for equipment purchase, technology research and development, system construction, etc., and some small and medium-sized enterprises face financing difficulties. Third, there are data security risks. With the increasing digitalization of enterprises, data security issues have become more prominent. How to ensure the security and privacy of enterprise data has become an urgent problem to be solved.

### *C. Case Analysis: Digital Transformation Practices of Typical Manufacturing Enterprises in Shenzhen*

Taking Huawei as an example, during the digital transformation process, Huawei adheres to independent innovation, increases R & D investment, and constructs a digital technology system with 5G, artificial intelligence, cloud computing, etc. as the core. In the production and manufacturing link, Huawei has built a highly automated and intelligent factory. Through IoT technology, it realizes the interconnection of devices, and uses big data analysis to optimize the production process, achieving a significant increase in production efficiency and stable improvement in product quality. In terms of supply chain management, Huawei uses digital technology to achieve visual management of the supply chain, establishing a close cooperative relationship with suppliers, and improving the response speed and flexibility of the supply chain [16].

BYD actively promotes digital transformation in the automotive manufacturing field. By introducing advanced digital design software, it realizes the rapid R & D and innovation of automotive products. In the production process, it adopts automated production lines and industrial robots, improving production efficiency and product consistency. At the same time, BYD uses big data technology to analyze production data and market data, optimizing production plans and marketing strategies, and enhancing the market competitiveness of the enterprise.

The digital transformation practices of these enterprises show that increasing technology research and development investment, constructing a digital technology system, strengthening talent cultivation and introduction, and paying attention to data security management are the key factors in promoting the digital transformation of the manufacturing industry.

## **IV. ANALYSIS OF THE CURRENT SITUATION OF SUPPLY CHAIN COLLABORATIVE INNOVATION IN SHENZHEN'S MANUFACTURING INDUSTRY**

### *A. Overview of the Development of the Supply Chain in Shenzhen's Manufacturing Industry*

The supply chain of Shenzhen's manufacturing industry is complex, covering multiple links such as raw material suppliers, component manufacturers, finished product manufacturers, distributors, and retailers. These links are interdependent and influence each other, forming a close industrial connection. For example, in the supply chain of the

electronic information industry, finished product manufacturers such as Huawei need to cooperate with a large number of component suppliers to ensure the stable supply of raw materials and components [17]. At the same time, products are pushed to the market through distributors and retailers.

Supply chain collaborative innovation is of great significance for the development of Shenzhen's manufacturing industry. Through collaborative innovation, resource sharing and complementary advantages among all links of the supply chain can be realized, improving the overall efficiency and competitiveness of the supply chain. However, currently, supply chain collaborative innovation in Shenzhen's manufacturing industry also faces some challenges. The problem of information asymmetry is relatively prominent. Insufficient information sharing among node enterprises leads to a slow response speed of the supply chain. Uneven distribution of interests exists. During the collaborative innovation process, node enterprises have differences in interest distribution, affecting the enthusiasm for cooperation. The degree of cooperation and trust is low. Due to fierce market competition, some enterprises are concerned about the leakage of core technologies and business secrets and have concerns about cooperation [18].

### *B. Current Situation of Supply Chain Collaborative Innovation in Shenzhen's Manufacturing Industry*

The degree of supply chain collaborative innovation in Shenzhen's manufacturing industry is constantly increasing. In terms of information sharing, some enterprises have established supply chain information platforms to achieve real-time sharing of information such as orders, inventory, and logistics. In terms of resource integration, some core enterprises have established strategic partnerships with suppliers to jointly carry out R & D, production, and market expansion. In terms of cooperation models, in addition to traditional procurement cooperation, new cooperation models such as joint R & D and joint investment have emerged.

During the collaborative innovation process, manufacturing enterprises in Shenzhen actively apply digital technologies. For example, blockchain technology is used to make supply chain information tamper-proof and traceable, enhancing the trust among node enterprises in the supply chain. Cloud computing technology is used to achieve efficient data storage and analysis, providing support for supply chain decision-making [19].

The government and industry associations are also actively promoting supply chain collaborative innovation. The government has introduced a series of policy measures to encourage enterprises to carry out supply chain collaborative innovation, such as providing financial support for supply chain collaborative innovation projects. Industry associations have organized supply chain collaborative innovation seminars, experience exchange meetings, and other activities to promote communication and cooperation among enterprises.

### *C. Case Analysis: Supply Chain Collaborative Innovation Practices of Typical Manufacturing Enterprises in Shenzhen*

As a world-renowned electronic manufacturing service

provider, Foxconn has constructed a huge global supply chain network. By establishing long-term and stable cooperative relationships with suppliers, it realizes the on-time supply and quality control of components. At the same time, Foxconn, leveraging its manufacturing advantages and technical capabilities, conducts in-depth cooperation with customers to jointly develop new products and meet market demands. In terms of logistics and distribution, Foxconn optimizes the logistics network and distribution process to achieve the rapid delivery of products, improving customer satisfaction [20].

In the field of drones, DJI promotes the development of the entire industrial chain through close collaborative innovation with upstream and downstream enterprises. DJI cooperates with chip suppliers to jointly develop high-performance drone chips and with software developers to develop advanced flight control software and image recognition algorithms. Through collaborative innovation, DJI continuously improves the technical content and performance of its products, consolidating its leading position in the global drone market.

The supply chain collaborative innovation practices of these enterprises show that establishing strategic partnerships, strengthening information sharing and technical cooperation, and optimizing the supply chain process are effective ways to enhance the supply chain collaborative innovation ability.

## V. STRATEGIC SUGGESTIONS FOR PROMOTING THE DIGITAL TRANSFORMATION OF SHENZHEN'S MANUFACTURING INDUSTRY AND COLLABORATIVE INNOVATION IN THE SUPPLY CHAIN

### A. Policy Recommendations at the Government Level

The government should further strengthen policy support and increase financial investment in the digital transformation of the manufacturing industry and collaborative innovation in the supply chain. Special funds should be established to focus on supporting enterprises' digital transformation projects, the construction of supply chain collaborative innovation platforms, and the research and development of key technologies. Tax preferential policies should be improved, and enterprises that carry out digital transformation and supply chain collaborative innovation should be granted tax exemptions and preferential treatments.

Accelerate the construction of new infrastructure, especially 5G networks, industrial Internet, data centers, etc. The high-speed and low-latency characteristics of 5G networks can meet the needs of real-time data transmission and remote control in the manufacturing industry; industrial Internet platforms can achieve interconnection and resource sharing among enterprises; data centers provide data storage and computing support for the digital transformation of enterprises.

Strengthen talent cultivation and introduction. Cooperate with universities and scientific research institutions to offer relevant majors and courses to cultivate professionals in the fields of digitization and supply chain. Formulate policies for talent introduction to attract outstanding domestic and foreign talents to work and start businesses in Shenzhen, providing a talent guarantee for the digital transformation of

the manufacturing industry and collaborative innovation in the supply chain.

### B. Development Strategies at the Enterprise Level

Enterprises should increase investment in the research, development, and application of digital technologies, establish their own digital technology teams, strengthen cooperation with scientific research institutions, and carry out key technology research. Actively introduce advanced digital equipment and information systems to improve the digital level of enterprises.

Promote collaborative innovation in the supply chain and establish long-term and stable cooperative relationships with suppliers and customers. Strengthen the depth and breadth of cooperation through means such as signing strategic cooperation agreements, carrying out joint research and development, and making joint investments. Establish a supply chain information sharing mechanism and use digital technologies to achieve real-time information sharing and collaborative processing.

Optimize the enterprise organizational structure and business processes to meet the requirements of digital transformation and supply chain collaborative innovation. Establish an agile decision-making mechanism to improve the enterprise's response speed to market changes. Strengthen communication and collaboration among various departments within the enterprise, break down departmental barriers, and achieve the optimal allocation of resources.

### C. The Role of Industry Associations

Industry associations should give full play to their role as a bridge and link, organize industry forums, technical seminars, experience exchange meetings and other activities to promote communication and cooperation among enterprises. Build a communication platform between enterprises, the government, and scientific research institutions, promptly reflect the demands and suggestions of enterprises, and provide references for the government to formulate policies [21].

Strengthen industry self-discipline, formulate industry norms and standards, guide enterprises to operate in good faith, and maintain market order. Carry out industry credit evaluation, commend and reward honest enterprises, and impose disciplinary actions on dishonest enterprises to create a good market environment.

Actively participate in formulating industry standards for the digital transformation of the manufacturing industry and collaborative innovation in the supply chain to promote the standardized development of the industry. Organize technical training and consulting services to help enterprises improve their capabilities in digital transformation and supply chain collaborative innovation.

## VI. CONCLUSIONS AND PROSPECTS

### A. Summary of Research Conclusions

Through an in-depth analysis of the digital transformation of Shenzhen's manufacturing industry and collaborative innovation in the supply chain, this study reaches the following main conclusions: Shenzhen's manufacturing industry has achieved remarkable achievements in terms of scale and industrial structure, but it also faces a series of

challenges. Digital transformation and supply chain collaborative innovation are inevitable choices for its sustainable development. The digital transformation of Shenzhen's manufacturing industry has made certain progress, but there are still problems in terms of technical talents, capital investment, data security, etc. The degree of supply chain collaborative innovation is constantly increasing, but it also faces challenges such as information asymmetry, uneven distribution of benefits, and low cooperation trust. There is a mutually reinforcing relationship between digital transformation and supply chain collaborative innovation. Digital transformation provides technical support for supply chain collaborative innovation, and supply chain collaborative innovation in turn promotes the in-depth development of digital transformation. Through the joint efforts of the government, enterprises, and industry associations, and by adopting effective policy measures and development strategies, the coordinated development of the digital transformation of Shenzhen's manufacturing industry and supply chain collaborative innovation can be promoted.

### B. Research Limitations and Prospects

In terms of sample selection in this study, although it covers typical enterprises in different industries in Shenzhen, the sample size is relatively limited, which may have certain limitations. In terms of the construction of the research model, although the main influencing factors of digital transformation and supply chain collaborative innovation have been considered, there is still room for further improvement. In terms of the research scope, it mainly focuses on Shenzhen's manufacturing industry, and the reference significance for the manufacturing industries in other regions needs to be further expanded. Future research can further expand the sample size, cover more industries and enterprises, and improve the representativeness of the research results. Improve the research model, introduce more variables and factors, and deeply explore the complex relationship between digital transformation and supply chain collaborative innovation.

### CONFLICT OF INTEREST

The authors declare no conflict of interest.

### AUTHOR CONTRIBUTIONS

Lingzhao Deng wrote the paper and conducted the research; Hang Chen combed the literature; Fei Meng and Xiao Zhang revised the manuscript; all authors had approved the final version.

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